



2021 ANNUAL REPORT



2021 was a year of big change for the Anchorage Neighborhood Health Center (ANHC).

I began my service as ANHC's CEO in December of 2021, as we said goodbye to outgoing CEO Tammy Green, who had led ANHC since 2015. Our staff and Board have been critical partners in helping to make this a smooth transition, and I look forward to continuing to build on all of the successes to date, as we look toward the future.

My roots run deep here, as I have both grown up in Anchorage, and have worked in a variety of leadership roles throughout Alaska's public health and non-profit sectors. Coming to ANHC for me has been such an exciting next step, as I care so deeply for this community and all of the good work that ANHC supports within it. My experience and my passion for our community have brought me to ANHC, and I feel so welcomed and ready to work with the team to build a stronger Anchorage.

For those who are already familiar with ANHC and the huge impacts our team contributes to in our community, please enjoy taking a look at our metrics from this past year. For those who may be getting to know ANHC for the first time, welcome!

ANHC is Anchorage's longest-serving Federally Qualified Community Health Center, established in 1974. We are here to provide comprehensive whole health services to all, in particular to those with greatest needs in terms of accessibility and affordability. You can learn more about all of the important things we do by visiting our website at www.anhc.org.

We are always excited to partner on new ways to support our community, and I invite you to reach out to us to schedule a visit and a tour to see and hear more.

Looking forward to the next year, and know that I am truly so excited to be here.

With gratitude,

A handwritten signature in black ink, appearing to read 'Lisa DH Aquino'. The signature is fluid and cursive, with a large initial 'L' and 'A'.

Lisa DH Aquino, MHS
ANHC Incoming Chief Executive Officer



2021 SENIOR LEADERSHIP

Tammy Green, MPH, CHES.....	Outgoing Chief Executive Officer
Lisa DH Aquino, MHS	Incoming Chief Executive Officer
Vadette (DeeDee) Fowler, CPA.....	Chief Financial Officer
Rachel Samuelson, MD	Chief Medical Officer
Ghazal Ringler, DMD.....	Chief Dental Officer
Sarah Baylous.....	Chief Operations Officer
Kevin Shreve	Chief Information Officer
Scharla Baker, SHRM-CP.....	Chief Human Resources Officer
Shannon Savage, MPH.....	Chief Communications and Development Officer

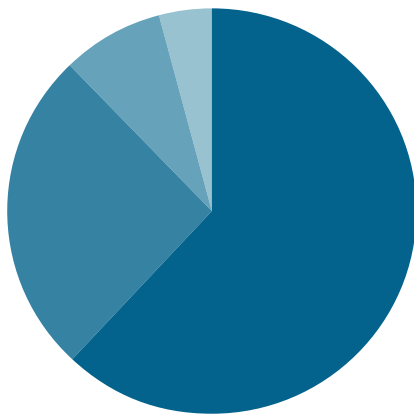
2021 BOARD OF DIRECTORS

Our board of directors is composed of volunteers, the majority of whom must be patients or patient representatives. The board accepts applications throughout the year. More information is available by going to www.anhc.org or emailing executiveassistant@anhc.org.

Josh Hemsath (Agnew::Beck Consulting).....	Incoming Board Chair
Terri Lomax (State of Alaska, DEC).....	Vice Chair
Brandi Zeman (Delta Constructors)	Treasurer
Leroy Williams (retired)	Secretary
Cindy Gilder (retired).....	Member
Harold Johnston, MD (retired).....	Member
Sarah Nash, MPH, PhD (ANTHC)	Outgoing Board Chair
Michelle Nesbett (Birch Horton Bittner & Cherot)	Member
Molly O'Malley (Hope Community Resources)	Member
Robert Onders, MD (Alaska Native Medical Center)	Member
Karen Turner (Alaska Native Tribal Health Consortium)	Member
Leah Van Sandt (Independent Care Provider)	Member

2021 Financial Report*

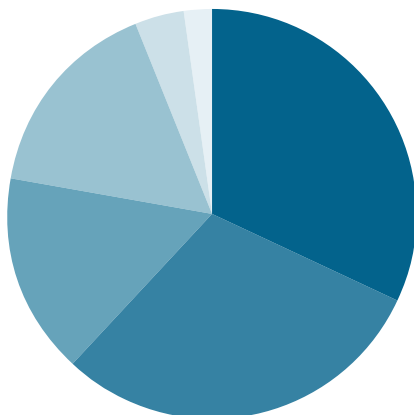
EXPENSES



\$23.7 MILLION

- Staff costs 62%
- Supplies 26%
- Services 8%
- Depreciation 5%

REVENUE



\$24.4 MILLION

- Medicaid 32%
- Grants 30%
- Medicare 16%
- Private insurance 16%
- Self-pay 4%
- Donations and other 2%

*2021 revenue and expenses are based on fiscal year 2021, ending June 30, 2021.

2021 Quality Measures of Care



Patients Screened for Tobacco Use and Counseled for Cessation

Goal: 83% of patients 18 or older

CY21 Rate: 91.0% of patients 18 or older



Patients Screened for Depression and Provided a Follow-Up Plan

Goal: 70% of patients 12 or older

CY21 Rate: 85.0% of patients 12 or older



Patients With Controlled Hypertension (High Blood Pressure)

Goal: 60% of hypertensive patients 18 to 85

CY21 Rate: 50.6% of hypertensive patients 18 to 85



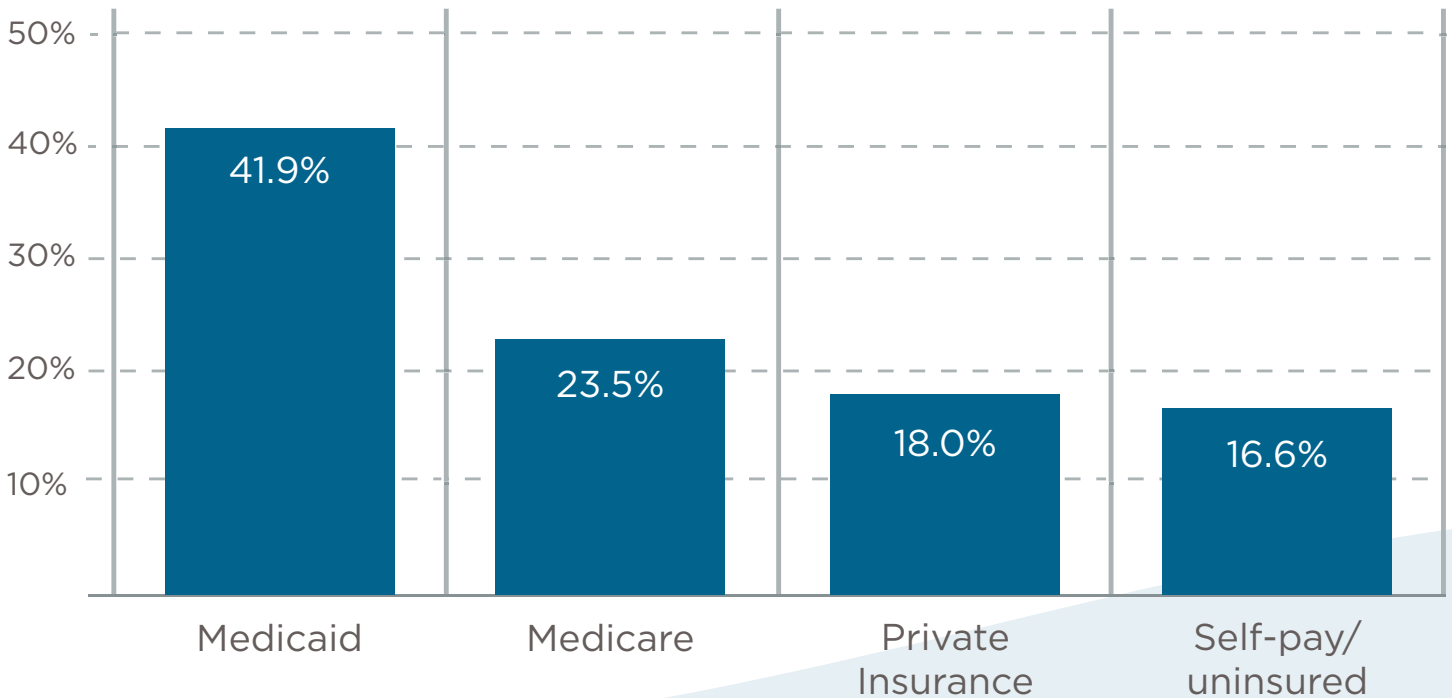
Patients with Diabetes Out of Control or Untested

Goal: 27% of diabetic patients 18 to 75

CY21 Rate: 29.3% of diabetic patients 18 to 75

2021 Patient Demographics*

PATIENTS BY PAYOR SOURCE



Information is based on



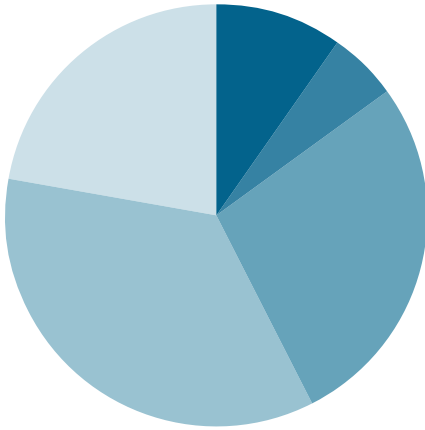
11,459

unique medical and dental patients



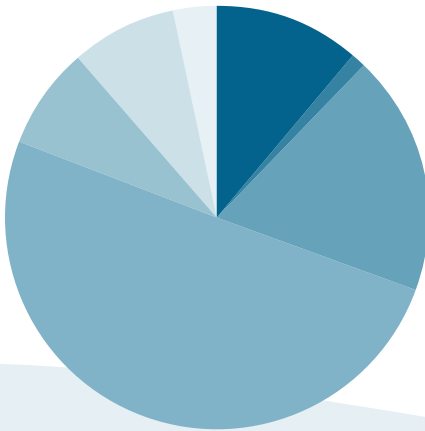
40,915

patient visits



AGE

Younger than 18	9.8%
18-24	5.4%
25-44	27.5%
45-64	35.3%
Older than 65	22.0%

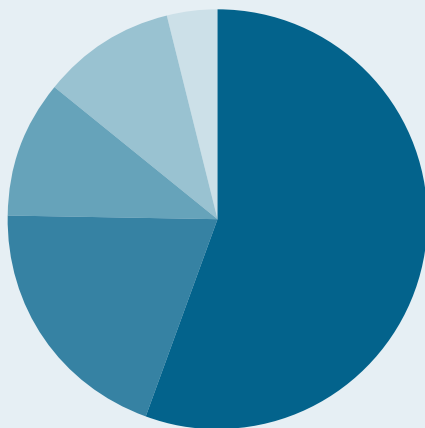


RACIAL DIVERSITY

African American/Black	11.3%
American Indian/Alaska Native	1.1%
Asian	18.3%
Caucasian/White	50.4%
More than one race	7.6%
Pacific Islander/Native Hawaiian	8.1%
Unreported	3.2%

16.6% of ANHC patients identify as Hispanic or Latino.

18.3% of ANHC patients were provided with health care services in a language other than English.



INCOME

as a percentage of the federal poverty level

Less than 100%	55.6%
101% - 150%	19.7%
151% - 200%	10.7%
Greater than 200%	10.2%
Other/unknown	3.8%



OUR MISSION

To be a trusted partner in every person's wellness by providing integrated, compassionate, and high-quality health care, regardless of ability to pay.

OUR VISION

We believe in accessible care for a healthy Anchorage.

OUR VALUES

Respect | Compassion | Personal Integrity | Excellence | Collaborative Spirit

Anchorage Neighborhood Health Center

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www.anhc.org