

2019 ANNUAL REPORT



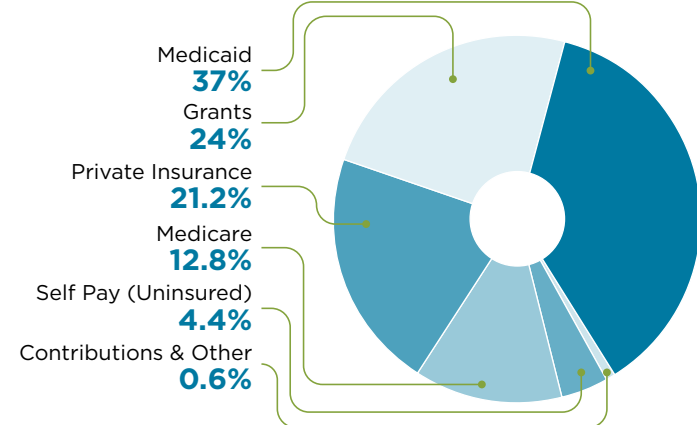
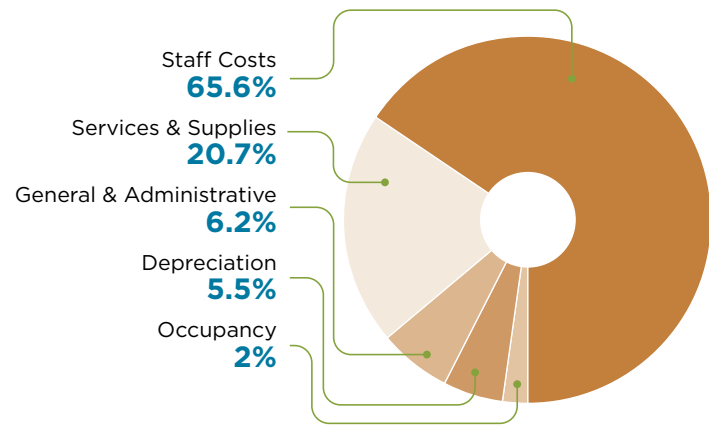
**ANCHORAGE NEIGHBORHOOD
HEALTH CENTER**

ANHC PRACTICE & OUR PATIENTS

IN FY2019, ANHC PROVIDED \$4.65M IN CHARITY CARE TO UNINSURED AND LOW-INCOME PATIENTS

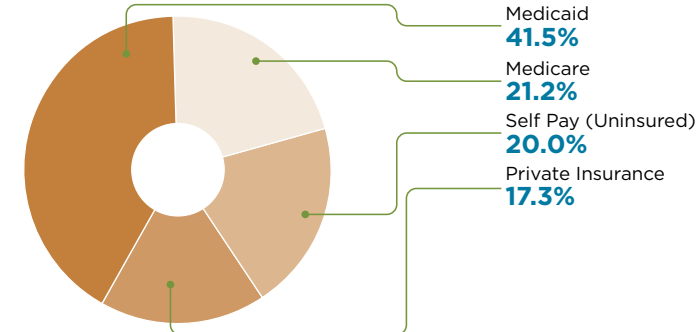
2019 ANHC Expenses \$19.9M

2019 ANHC Revenue: \$19.3M



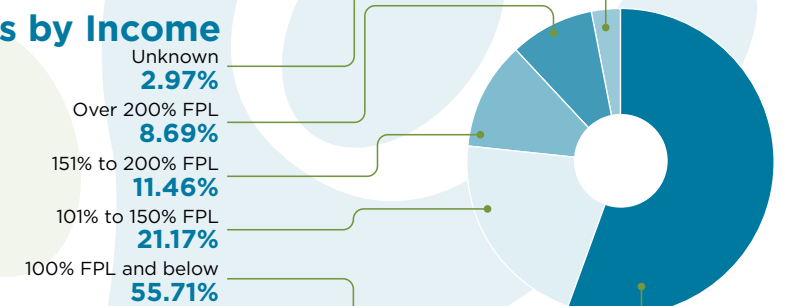
*Revenue & Expenses based on Fiscal Year 2019, ending June 30, 2019

2019 Patients by Payor Source



2019 Patients by Income

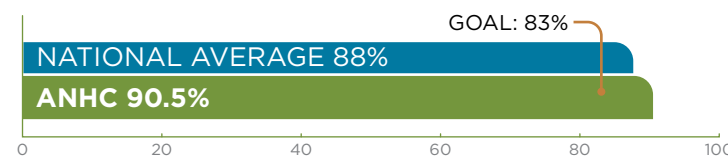
*Income calculated as a percentage of the 2019 FPL (Federal Poverty Level)



QUALITY MEASURES OF CARE

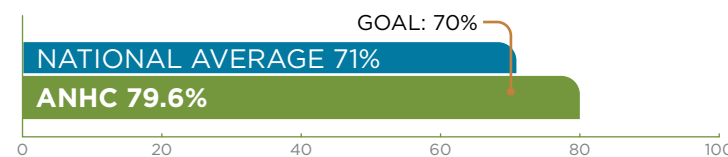
TOBACCO CESSATION

Percentage of patients age 18 years or older, who received screening for tobacco use, and received intervention if identified as a tobacco user.



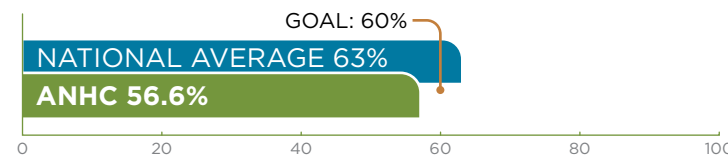
DEPRESSION

Patients screened for depression using a standardized tool. If positive, had a follow-up plan documented.



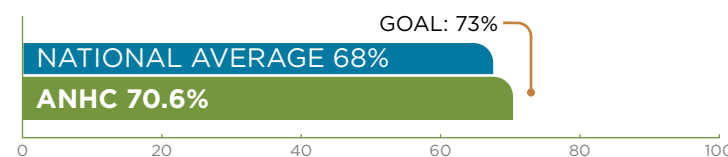
HYPERTENSION

Percent of adult patients with history of hypertension, with blood pressure under control.

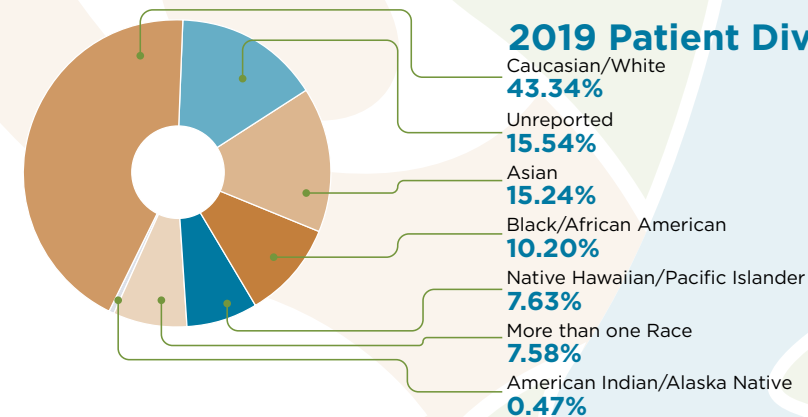


DIABETES CARE

Diabetic patients who have HgA1c blood sugar under control.



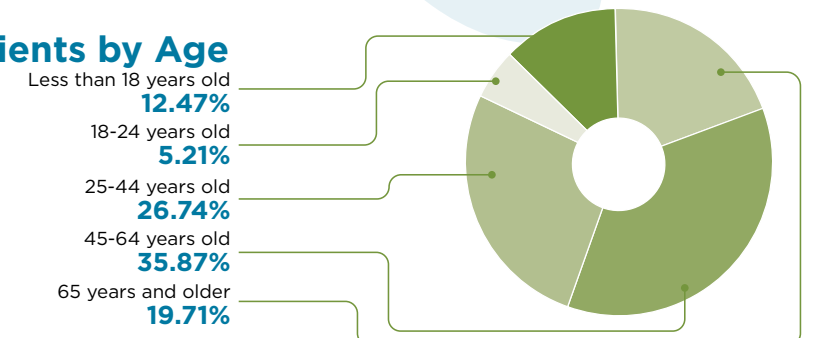
2019 Patient Diversity



*In 2019, 15.2% of all ANHC patients identified as Hispanic/Latino

**In 2019, more than 20% of ANHC patients were provided healthcare services in their preferred language (other than English)

2019 Patients by Age



LETTER FROM CEO, TAMMY GREEN

On November 18, 2019, we celebrated a birthday—ANHC turned 45 years old.

That's forty-five years of serving our community as a healthcare safety-net provider for those whose healthcare options are few. Forty-five years of providing high quality and comprehensive care to everyone who walks through our door—no matter their ability to pay. And forty-five years of employing amazingly talented people who are passionate about making a difference in our neighborhood (and beyond) every time they enter our building.

As ANHC's CEO, I am humbled and honored to be a part of that legacy.



This year we decided to celebrate with new Vision and Mission statements. Our staff and our Board of Directors came together for a day of strategic planning and vision casting. We wanted to be sure the next years will have just as much wonderful growth as the past 45 years. I think you'll agree that our new Vision and Mission, paired with our wonderful Core Values leave us with an inspired picture of the path we will walk as we head into 2020.

I am grateful for all of our staff, patients, board members, and supporters who make it possible to partner with our community.

Here's to wonderful things to come!

Tammy



OUR VISION

Accessible care for a healthy Anchorage

OUR MISSION

To be a trusted partner in every person's wellness by providing integrated, compassionate, and high-quality health care, regardless of ability to pay.

OUR CORE VALUES

RESPECT | COMPASSION | PERSONAL INTEGRITY | EXCELLENCE | COLLABORATIVE SPIRIT

ANHC BOARD OF DIRECTORS

Our board of directors is composed of volunteers, the majority of who must be patients or patient representatives. The board accepts applications throughout the year, and more information is available by going to www.anhc.org or emailing executiveassistant@anhc.org.

2019 BOARD MEMBERS

Michelle Nesbett (Board Chair), Nesbett & Nesbett, P.C. | Dr. Sarah Nash (Vice Chair), Epidemiologist | Brandi Zeman (Treasurer), Delta Constructors | Molly O'Malley (Secretary), Hope Community Resources | Cindy Gilder (Past Chair), Retired | Josh Hemsath, Pride Foundation | Anntionette Johnson, Department of the Air Force | Dr. Harold Johnston, MD, Retired | Mark Johnston, Municipal Light & Power | Terri Lomax, State of Alaska, DEC | Dr. Robert Onders, MD, Alaska Pacific University | Steve Pattison, Retired | Karen Turner, Providence Health & Services | Leah Van Sandt, Independent Care Provider | Leroy Williams, Retired | Becky Zembower, Retired)

2019 ANHC SENIOR LEADERSHIP TEAM

Tammy Green, MPH, CHES Chief Executive Officer	Kevin Shreve Chief Information Officer
Vadette Fowler, CPA Chief Financial Officer	Scharla Baker, SHRM-CP Chief Human Resources Officer
Phillip Mendoza, MD Chief Medical Officer	Shannon Savage, MPH Communications & Development Director
Ghazal Ringler, DMD Chief Dental Officer	
Sarah Baylous Chief Operations Officer	

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