




# 2020 ANNUAL REPORT

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## 2020 SENIOR LEADERSHIP

<b>Tammy Green, MPH, CHES</b> .....	Chief Executive Officer
<b>Vadette Fowler, CPA</b> .....	Chief Financial Officer
<b>Rachel Samuelson, MD</b> .....	Chief Medical Officer
<b>Ghazal Ringler, DMD</b> .....	Chief Dental Officer
<b>Sarah Baylous</b> .....	Chief Operations Officer
<b>Kevin Shreve</b> .....	Chief Information Officer
<b>Scharla Baker, SHRM-CP</b> .....	Chief Human Resources Officer
<b>Shannon Savage, MPH</b> .....	<b>Chief</b> Communications & Development Officer

## 2020 BOARD OF DIRECTORS

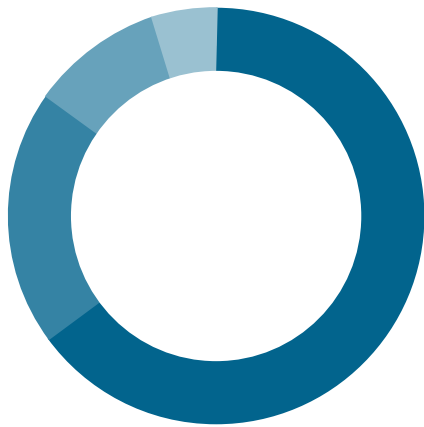
Our board of directors is composed of volunteers, the majority of who must be patients or patient representatives. The board accepts applications throughout the year, and more information is available by going to [www.anhc.org](http://www.anhc.org) or emailing [executiveassistant@anhc.org](mailto:executiveassistant@anhc.org).

<b>Sarah Nash</b> (Epidemiologist) .....	Board Chair
<b>Josh Hemsath</b> (Agnew::Beck Consulting).....	Vice Chair
<b>Brandi Zeman</b> (Delta Constructors).....	Treasurer
<b>Terri Lomax</b> (State of Alaska, DEC) .....	Secretary
<b>Michelle Nesbett</b> (Nesbett & Nesbett, P.C.) .....	Past Chair
<b>Harold Johnston, MD</b> (retired)	
<b>Molly O'Malley</b> (Hope Community Resources)	
<b>Robert Onders, MD</b> (Alaska Pacific University)	
<b>Karen Turner</b> (Providence Health & Services)	
<b>Leah Van Sandt</b> (Independent Care Provider)	
<b>Leroy Williams</b> (retired)	

# 2020 Financial Report\*

**\$3.74 million**  
in uncompensated care  
to uninsured and low-  
income patients

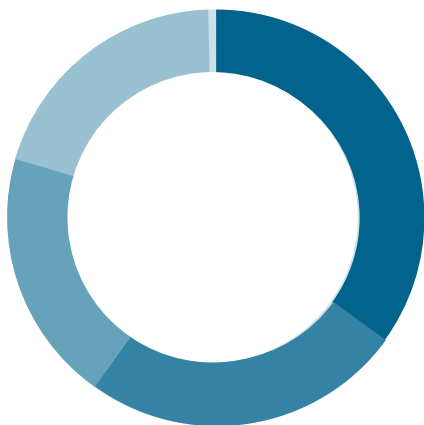
## EXPENSES



**\$21.7 MILLION**

- Staff costs ..... 65%
- Services ..... 22%
- Supplies ..... 8%
- Depreciation ..... 5%

## REVENUE



**\$21.4 MILLION**

- Medicaid ..... 34%
- Grants ..... 24%
- Medicare ..... 19%
- Private insurance ..... 18%
- Self-pay ..... 3%
- Donations and other ..... 2%

\*2020 revenue and expenses are based on fiscal year 2020, ending June 30, 2020.

# 2020 Quality Measures of Care

## Patients Screened for Tobacco Use and Counselor for Cessation



Goal: 83% of patients 18 or older

CY20 Rate: 87.1% of patients 18 or older

## Patients Screened for Depression and Provided a Follow-up Plan



Goal: 70% of patients 12 or older

CY20 Rate: 88.1% of patients 12 or older

## Patients with Controlled Hypertension (High Blood Pressure)



Goal: 60% of hypertensive patients 18 to 85

CY20 Rate: 52.5% of hypertensive patients 18 to 85

*2020 national average: 58% of hypertensive patients 18 to 85*

## Patients with Diabetes Out of Control or Untested



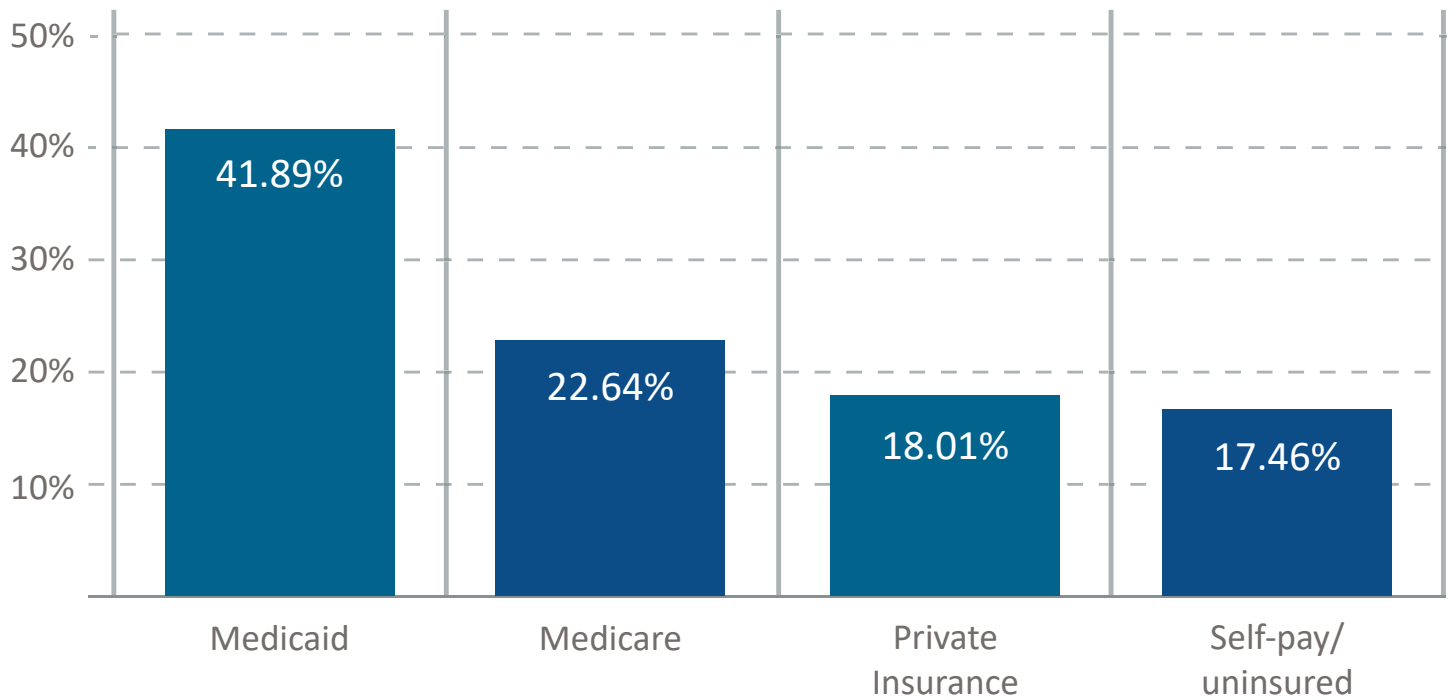
Goal: 27% of diabetic patients 18 to 75

CY20 Rate: 31.6% of diabetic patients 18 to 75

*2020 national average: 35.6% of diabetic patients 18 to 75*

# 2020 Patient Demographics\*

## PATIENTS BY PAYOR SOURCE



Information is based on



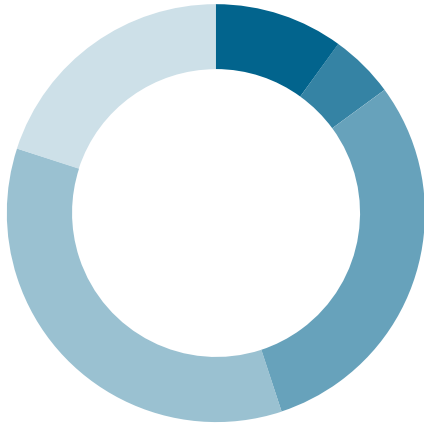
**10,913**

unique medical and dental patients



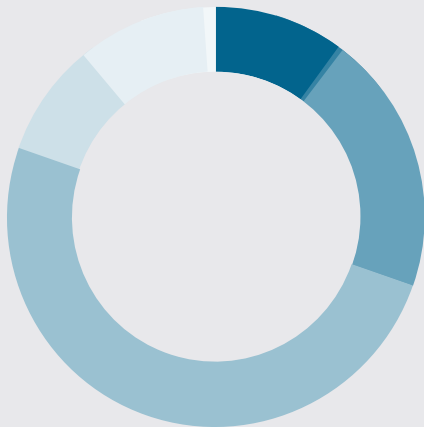
**39,353**

patient visits



## AGE

Younger than 18	9.71%
18-24	5.73%
25-44	27.41%
45-64	36.69%
Older than 65	20.46%

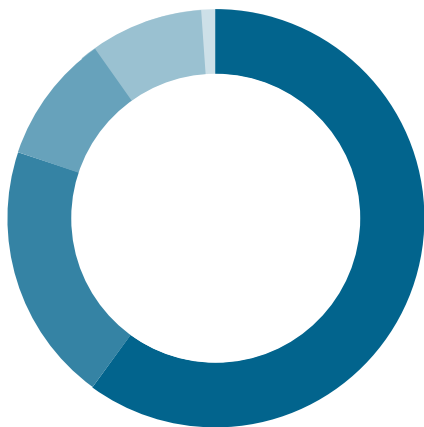


## RACIAL DIVERSITY

African American/Black	12.20%
American Indian/Alaska Native	0.79%
Asian	18.13%
Caucasian/White	49.45%
More than one race	8.31%
Pacific Islander/Native Hawaiian	8.54%
Unreported	2.58%

15.37% of ANHC patients identify as Hispanic or Latino.

18% of ANHC patients were provided with health care services in a language other than English.



## INCOME

as a percentage of the federal poverty level

Less than 100%	59.37%
101% – 150%	18.58%
151% – 200%	11.42%
Greater than 200%	8.28%
Other/unknown	2.56%

## OUR MISSION

To be a trusted partner in every person's wellness by providing integrated, compassionate, and high-quality health care, regardless of ability to pay.

## OUR VISION

Accessible care for a healthy Anchorage

## OUR VALUES

Respect | Compassion |  
Personal Integrity | Excellence |  
Collaborative Spirit

Anchorage Neighborhood  
Health Center  
4951 Business Park Boulevard  
Anchorage, AK 99503  
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